

Agencies Assisting Refugee Claimants in British Columbia

*This is not an exhaustive list of agencies that provide services for refugee claimants in BC. There are many agencies that reach out to refugee claimants. This list does not include English language schools, or individual SWIS*** offices.

Abbotsford

Abbotsford Community Services

2420 Montrose Street
Abbotsford, B.C. V2S 3S9
Tel: 604 859-7681
Fax : 604 859-6334
E-mail: info@abbotsfordcommunityservices.com
www.abbotsfordcommunityservices.com

Mennonite Central Committee

Box 2038 - 31414 Marshall Road
Abbotsford, BC V2T 3T8
Tel: (604) 850-6639 or
1-888 622-6337
E-mail: refugee@mccbc.com
<http://bc.mcc.org/whatwedo/refugees>

Burnaby

Community of Care for Survivors of Torture

4855 Imperial Street
Burnaby
V5J 1C5
P: 604 355 9881
E-mail: info@survivorsoftorture.com

First Contact (Red Cross Lower Mainland)

Burnaby, BC
604 787 8858
1 866 771 8858
E-mail: firstcontact@redcross.ca
www.redcross.ca
(phone line only -emergency and info and referral services for refugee claimants)

Immigrant Services Society of B.C.

#207 – 7355 Canada Way
Burnaby, B.C. V3N 4Z6
Tel: 604 395-8000
Fax: 604 395-8003
E-mail: settlement@issbc.org
www.issbc.org

4845 Imperial Street
Burnaby, B.C. V5J 1C5
Tel: 778 861-8499
Fax: 604 684-2266
E-mail: settlement@issbc.org
www.issbc.org

5021 Kingsway
Burnaby, B.C. V5H 4A5
Tel: 604 438-2100
Fax: 604 438-9100
E-mail: settlement@issbc.org
www.issbc.org

Journey Home Community Society

7175 Royal Oak Ave
Burnaby, BC V5J 4J3
Tel: 604- 568-4892
Email: info@journeyhomecommunity.ca
www.journeyhomecommunity.ca

MOSAIC – Kingsway Office

7297 Kingsway
Burnaby, B.C. V5E 1G5
Tel: 604 636-4712
Fax: 604 636-4743
E-mail: mosaic@mosaicbc.com
www.mosaicbc.com

7252 Kingsway
Burnaby, B.C. V5E 1E9
Tel: 604 254-5456
Fax: 604 254-8789
Email: mosaic@mosaicbc.com
www.mosaicbc.com

S.U.C.C.E.S.S. – Burnaby Office

#200 – 5172 Kingsway
Burnaby, B.C. V5H 2E8
Tel: 604 430-1899
Fax: 604 678-4439
E-mail: settlement@success.bc.ca
www.successbc.ca

Campbell River

Campbell River and Area Multicultural and Immigrant Services Association

A114 – 740 Robron Road
Campbell River, B.C. V9W 6J7
Tel: 250 830-0171
Fax: 250 830-1010
E-mail: info@crmisa.ca
www.crmisa.ca

Chilliwack

Chilliwack Community Services

45845 Wellington Avenue
Chilliwack, B.C. V2P 2C7
Tel: 604 792-1631
Fax: 604 792-6575
E-mail: ccsinfo@comserv.bc.ca
www.comserv.bc.ca

9214 Mary Street
Chilliwack, B.C.
Tel: 604 393-3251
Fax: 604 393-3250
E-mail: ccsinfo@comserv.bc.ca
www.comserv.bc.ca

Coquitlam

Immigrant Services Society of BC

#240A – 3020 Lincoln Avenue
Coquitlam, B.C. V3B 6B4
Tel: 778 284-7026
Fax: 604 942-1730
E-mail: settlementprograms@issbc.org
www.issbc.org

740 Smith Avenue
Coquitlam, B.C. V3J 4E7
Tel: 778 284-7026
Fax: 604 931-4708
E-mail: settlementprograms@issbc.org
www.issbc.org

S.U.C.C.E.S.S.

2058 Henderson Place,
1163 Pinetree Way
Coquitlam, B.C. V3B 8A9
Tel: 604 468-6000

Fax: 604 464-6830
E-mail: settlement@success.bc.ca
www.successbc.ca

435B North Road
Coquitlam, B.C. V3K 3V9
Tel: 604 936-5900
Fax: 604 936-7280
E-mail: settlement@success.bc.ca
www.successbc.ca

Courtenay

Immigrant Welcome Centre of Courtenay / Comox Valley Association

Unit C – 1001 Lewis Avenue
Courtenay, B.C. V9N 5R4
E-mail: info@crmisa.ca
www.crmisa.ca

Cranbrook

Community Connections Society of Southeast B.C.

32 – 13th Avenue South
Cranbrook, B.C. V1C 2V3
Tel: 250 426-2943 or 250 426-2976
Fax: 250 426-2978
E-mail: gnoble-cwrs@shaw.ca

Duncan

Cowichan Valley Intercultural and Immigration Aid Society

#205 – 394 Duncan Street
Duncan, B.C. V9L 3W4
Tel: 250 748-3112
Fax: 250 748-1335
www.cisduncan.ca

Fort St. John

S.U.C.C.E.S.S – Fort St. John Office (Located at Employment Connections)

#203 – 9711 100th Avenue
Fort St. John, B.C. V1J 1Y2
Tel: 250 785-5323
Fax: 250 785-5687
E-mail: settlement@success.bc.ca
www.successbc.ca

Kamloops

Kamloops-Cariboo Regional Immigrant Society

109 Victoria Street
Kamloops, B.C. V2C 1Z4
Tel: 250 372-0855 or 1 866 762-0855
Fax: 250 372-1532
E-mail: kis@telus.net

Kelowna

Kelowna Community Resources Society

#120 – 1735 Dolphin Avenue
Kelowna, B.C. V1Y 8A6
Tel: 250 763-8008
Fax: 250 763-7608
www.kcr.ca

Langley

Immigrant Services Society of BC

20621 Logan Avenue
Langley, B.C. V3A 7R3
E-mail: settlementprograms@issbc.org
www.issbc.org

Langley Community Services Society

#5339 – 207th Street
Langley, B.C. V3A 2E6
Tel: 604 534-7810
Fax: 604 532-2461
E-mail: info@lcsc.ca
www.lcsc.ca

Maple Ridge

Immigrant Services Society of BC

#320 - 22470 Dewdney Trunk Road
Maple Ridge, B.C. V2X 5Z6
Tel: 604 477-1153
E-mail: settlementprograms@issbc.org
www.issbc.org

Mission

Mission Community Services Society

33179 2nd Avenue
Mission, B.C. V2V 1J9
Tel: 604 826-3634
Fax: 604 820-0634
www.missioncommunityservices.com

Nanaimo

Central Vancouver Island Multicultural Society

#101 - 319 Selby Street
Nanaimo, B.C. V9R 2R4
Tel: 250 753-6911
Fax: 250 753-4250
E-mail: admin@cvims.org
www.cvims.org

New Westminster

Family Services of Greater Vancouver

321 6th Street
New Westminster, B.C. V3L 3A7
Tel: 604 731-4951
Fax: 604 733-7009
www.fsgv.ca

Immigrant Services Society of B.C.

#200 – 620 Royal Avenue
New Westminster, B.C. V3M 1J2
Tel: 604 522-5902 or 604 522-5966
Fax: 604 522-5908
E-mail: settlement@issbc.org
www.issbc.org

#301 – 321 6th Street
New Westminster, B.C. V3L 3A7
Tel: 604 525-9144
Fax: 604 524-9455
E-mail: settlement@issbc.org
www.issbc.org

North Vancouver

North Shore Multicultural Society

#207 – 123 East 15th Street
North Vancouver, B.C. V7L 2P7
Tel: 604 988-2931
Toll-free: 1 866 907-5404
Fax: 604 988-2960
E-mail: office@nsms.ca
www.nsms.ca

Oliver

South Okanagan Immigrant & Community Services (Penticton and District Multicultural Society)

35653 97th Street
Oliver, B.C. V2A 1T0
Tel: 250 498-4900
Fax: 250 498-4999
E-mail: oliver@soics.ca
www.soics.ca

Penticton

South Okanagan Immigrant & Community Services (also known as Penticton and District Multicultural Society)

508 Main Street
Penticton, B.C. V2A 5C7
Tel: 250 492-6299
Fax: 250 490-4684
E-mail: admin@soics.ca
www.soics.ca

Prince George

Immigrant and Multicultural Services Society of Prince George

1633 Victoria Street (Redwood Square)
Prince George, B.C. V2L 2L4
Tel: 250 562-2900
Fax: 250 563-4852
E-mail: imss.pg@shawcable.com
www.imss.ca

Richmond

CHIMO Crisis Services

#120 – 7000 Minoru Boulevard
Richmond, B.C. V6Y 3Z5
Tel: 604 279-7077
Fax: 604 279-7075
E-mail: chimo@chimocrisis.com
www.chimocrisis.com

8151 Park Road
Richmond, B.C. V6Y 1S9
Tel : 604-279-7077
Fax: 604-279-7077

Immigrant Services Society of B.C.

#150-8400 Alexandra Road
Richmond, B.C. V6X 3L4
Tel: 604 233-7077 ext. 1352
E-mail: settlement@issbc.org
www.issbc.org

Richmond Multicultural Community Society

#210 – 7000 Minoru Boulevard
Richmond, B.C. V6Y 3Z5
Tel: 604 279-7160
Fax: 604 279-7168
www.rmcs.bc.ca

S.U.C.C.E.S.S. – Richmond Office

#200 – 7000 Minoru Boulevard
Richmond, B.C. V6Y 3Z5
Tel: 604 279-7180
Fax: 604 279-7188
E-mail: settlement@success.bc.ca
www.successbc.ca

Squamish

Hot Spot Community Resource Centre

38027 Cleveland Avenue
Squamish, B.C. V0N 3G0
Tel: 604 815-4142
Email: hotspot@seatoskycommunity.org

Surrey

DIVERSEcity Community Resources Society

#1107 – 7330 137th Street
Surrey, B.C. V3W 1A3
Tel: 604 597-0205
Fax: 604 597-4299
E-mail: info@dcrs.ca
www.dcrs.ca

#306-10252 City Parkway
Surrey, B.C. V3T 1A3
Tel: 604-587-5628
Fax: 604-587-5629
E-mail: info@dcrs.ca
www.dcrs.ca

La Boussole

#205 10252 135 St Surrey
V3T 5X
Tel: 604.584.0255
Fax: 604 608 9893
E-mail: fmengistu@lbv.ca

Options Community Services Society

13520 78th Avenue
Surrey, B.C. V3W 8T6
E-mail: info@options.bc.ca
www.options.bc.ca

Progressive Intercultural Community Services Society

#205-12725 80th Avenue
Surrey, B.C. V3W 8J6
Tel: 604 596-7722
Fax: 604 596-7721
E-mail: pics@pics.bc.ca
www.pics.bc.ca

S.U.C.C.E.S.S. – Surrey Office

#206 – 10090 152nd Street
Surrey, B.C. V3R 8X8
Tel: 604 588-6869
Fax: 604 588-6823
E-mail: settlement@success.bc.ca
www.successbc.ca

Vancouver

Bridge Clinic

Raven Song Community Health Centre
2450 Ontario Street
Vancouver, B.C V5T 4T7
Tel: 604-709-6400
Fax: 604.879.9173
E-mail: feedback@vch.ca
http://www.vch.ca/403/7676/?program_id=1839

College Educentre

896 West 8th Avenue
Vancouver, B.C. V5Z 1E2
Tel.: 604-708-5100
Fax: 604-708-5124
Toll-free: 1-800-747-4825
Email: info@educacentre.com

Collingwood Neighbourhood House

5288 Joyce Street
Vancouver, B.C. V5R 6C9
Tel: 604 435-0323
Fax: 604 451-1191
E-mail: info@cnh.bc.ca
www.cnh.bc.ca

Connection Centre for Francophone Immigrants (CCFI) / Agence francophone pour l'accueil des immigrants (AFAI)

1551 West 7th Avenue
Vancouver, B.C. V6J 1S1
Tel: 604 630-0316
Toll Free: 1 877 492-2780
Fax: 604 630-0317
E-mail: info@vivreencb.ca
www.vivreencb.ca

Immigrant Services Society of B.C. – (VRSA)**

530 Drake Street
Vancouver, B.C. V6B 2H3
Tel: 604 684-7498
Fax: 604 684-5683
E-mail: settlement@issbc.org
www.issbc.org

#501 – 333 Terminal Avenue
Vancouver, B.C. V6A 2L7
Tel: 604 684-2561
Fax: 604 684-2266
E-mail: iss@issbc.org
www.issbc.org

Inland Refugee Society (VRSA)**

615-525 Seymour Street
Vancouver, BC
Tel: 778-328-8888
E-mail: inlandrefugeesociety@live.ca
(refugee claimants only)

Jewish Family Services Agency

305-1985 West Broadway
Vancouver, BC V6J 4Y3
Tel: 604-257-5151
Fax: 604-257-5148
E-mail: info@jfsa.ca

Kinbrace Community Services Society

P.O. Box 21732
1424 Commercial Dr
Vancouver, BC V5L 5G3
Tel: 604-255-9691
Fax: 604-255-9686
Email: info@kinbrace.ca

Kiwassa Neighbourhood House

2425 Oxford Street
Vancouver, B.C. V5K 1M7
Tel: 604 254-5401
E-mail: info@kiwassa.ca
www.kiwassa.bc.ca

La Boussole

612 East Broadway
Vancouver, B.C. V5T 1X6
Tel: 604 683-7337
Fax: 604 684-1565
Email: khajouji@lbv.ca

Little Mountain Neighbourhood House

3981 Main Street
Vancouver, B.C. V5V 3P3
Tel: 604 879-7104
E-mail: info@lmnhs.bc.ca
www.lmnhs.bc.ca

Mennonite Central Committee (VRSA)**

660 E 51st St
Vancouver, BC
604 325-5524
vanrefugee@mccbc.com
<http://bc.mcc.org/whatwedo/refugees>

MOSAIC

2nd Floor –1720 Grant Street
Vancouver, B.C. V5L 2Y7
Tel: 604 254-9626
Fax: 604 254-3932
E-mail: mosaic@mosaicbc.com
www.mosaicbc.com

2730 Commercial Drive
Vancouver, B.C. V5N 5PN
Tel: 604 684-8825
Fax: 604 684-8859
E-mail: mosaic@mosaicbc.com
www.mosaicbc.com

Mount Pleasant Neighbourhood House

800 East Broadway
Vancouver, B.C. V5T 1Y1
Tel: 604 879-8208

E-mail: info@mpnh.org
www.mpnh.org

Multicultural Helping House Society

4802 Fraser Street
Vancouver, B.C. V5V 4H4
Tel: 604 879-3277
Fax: 604 879-3327
E-mail: info@helpinghouse.org
www.helpinghouse.org

Multicultural Family Centre

1145 Commercial Drive
Vancouver, BC
604 879-7104

New Hope Community Services Society

Unit 302-3102 Main St
Vancouver, BC, V5T 4G7
Phone: 604-628-3492
Fax: 604-628-3492 (please call before faxing)
Email: info@newhopecs.org
<http://www.newhopecs.org>

Progressive Intercultural Community Services Society

#102 - 8157 Main Street
Vancouver, B.C. V5X 3L2
Tel: 778 371-8552
Fax: 604 324-7702
E-mail: pics@pics.bc.ca
www.pics.bc.ca

Rainbow Refugee

1170 Bute St.
Vancouver, BC V6E 1Z7
E-mail: Info@rainbowrefugee.ca

READY (Kinbrace)

Vancouver, BC
604 328-3132
E-mail: READY@kinbrace.ca
(refugee claimants only)

Settlement Orientation Services (SOS) (VRSA)**

#207 – 744 West Hastings Street
Vancouver, B.C. V6C 1A5
Tel: 604 255-1881
Fax: 604 255-4611
www.vrsa.ca
(Refugee claimants only)

South Vancouver Neighborhood House

6470 Victoria Dr
Vancouver, BC V5P 3X7
Tel: (604)324-6212
Fax: (604)324-6116
Email: svnh@southvan.org

S.U.C.C.E.S.S.

#300 – 8268 Granville Street
Vancouver, B.C. V6P 4Z4
Tel: 604 323-0901
Fax: 604 323-0902
E-mail: settlement@success.bc.ca
www.successbc.ca

5834 Fraser Street
Vancouver, B.C. V5W 2Z5
Tel: (Main) 604 324-1900
(Chinese) 604 324-8300 ext 107 and 105
(Punjabi, Hindi) 604 324-8300 ext 106
Fax: 604 324-2536
E-mail: settlement@success.bc.ca
www.successbc.ca

28 West Pender Street
Vancouver, B.C. V6B 1R6
Tel: 604 684-1628
Fax: 604 408-7236
E-mail: settlement@success.bc.ca
www.successbc.ca

South Vancouver Neighbourhood House

6470 Victoria Drive
Vancouver, B.C. V5P 3X7
Tel: 604 324-6212
Fax: 604 324-6116
E-mail: svnh@southvan.org
www.southvan.org

Vancouver Association of Survivors of Torture

2618 East Hastings Street, Vancouver, BC V5K 1Z6
Phone: 604-299-3539
Fax: 604-299-3523
Toll-Free: 1-866-393-3133
Email: office@vast-vancouver.ca

Vernon

Vernon and District Immigrant Services Society

#100 – 3003 30th Street
Vernon, B.C. V1T 9J5
Tel: 250 542-4177
Fax: 250 542-6554
E-mail: vdiss@shaw.ca
www.vdiss.com

Victoria

Inter-Cultural Association of Greater Victoria

930 Balmoral Road
Victoria, B.C. V8T 1A8
Tel: 250 388-4728
Fax: 250 386-4395
E-mail: info@icavictoria.org
www.icavictoria.org

Saanich

Inter-Cultural Association of Greater Victoria

4636 Elk Lake Drive
Saanich, B.C. V8Z 5M1
Tel: 250 661-7811
E-mail: saanich@icavictoria.org
www.icavictoria.org

Sooke

Inter-Cultural Association of Greater Victoria

D-6625 Sooke Road
Sooke, B.C. V9Z 0A3
Tel: 250 388-4728
E-mail: info@icavictoria.org
www.icavictoria.org

Langford

Inter-Cultural Association of Greater Victoria – Westshore Office

#102 - 2220 Sooke Road
Langford, B.C.
Tel: 250 661-8306
E-mail: westshore@icavictoria.org
www.icavictoria.org

** (VRSA=Vancouver Refugee Services Alliance)

***SWIS=Settlement Workers in Schools are located in school districts throughout BC:
http://www.welcomebc.ca/wbc/service_providers/programs/settlement_program/stream1/swis.page

(Portions of this list are taken from the Welcome BC web site)