

S.O.S. Claimant issues checklist:

Comment: (*explanation in italics – not usually appearing on form*)

Food	<i>If client is hungry & anxious will not be able to focus on absorbing information.</i>
Shelter	<i>Ditto above – check for their safety. When applicable refer to Inland</i>
Contacts in Vancouver	<i>Do they know people who can provide extra support, emotional / material? Has contact experienced claim process? Can be good for empathy but may be out-of-date or incorrect info.</i>
Claim process orientation	<i>Needs to understand bases for claim process & steps to be taken so as to start prep in hurried process. Importance of DCO designation.</i>
Intake & Eligibility forms	<i>Understand eligibility acceptance is not refugee acceptance</i>
CIC package	<i>What do all forms mean – especially “conditional departure”</i>
IFH / health orientation	<i>What coverage is available? What to expect with IME (immigration medical examination)</i>
Legal aid app / lawyer / consultant	<i>Legal aid & what it covers. Difference between lawyers & consultants.</i>
\$\$ / paying for service	<i>Precautions when paying for service. Check licence, get agreement on service covered, extra payments & get receipt.</i>
Welfare	<i>How to apply, how to manage on amount provided. Extra resources</i>
Work permit	<i>When to apply & need to renew in time. Consequences of not renewing. Link w. health coverage.</i>
Post claim process	<i>Reduced opportunities with C-31. Access to RAD. 12 mth bar on PRRA & H&C</i>
VRSA referral form to Inland / ISS/ MCC	<i>Use to refer to connected agencies for other services e.g. shelter & food bank, community connections.</i>